



High-Value Treatment Deposit Policy

At Beyond Dental Care, we're committed to providing exceptional care using advanced techniques and technology. For more complex or high-value treatments, we dedicate significant time and resources to ensuring your experience is seamless and personalised.

To help us reserve your treatment time and prepare for your care, a **non-refundable** deposit is required for treatment plans valued at \$2,000 or more.

What You Need to Know:

- A **deposit** is required to secure your first treatment appointment. Your dentist will advise you of the deposit required based on your upcoming treatment.
- This deposit will be **credited toward your overall treatment cost**.
- Your appointment is only confirmed once the deposit is received.
- The deposit is non-refundable, unless Beyond Dental Care cancels or reschedules your appointment and no suitable alternative can be arranged.
- If you need to reschedule and provide at least 48 hours' notice, your deposit will simply transfer to your new appointment.
- If you cancel with **less than 48 hours' notice**, or don't attend your appointment, the deposit will be forfeited.

We appreciate your understanding and cooperation. This policy helps us deliver the highest standard of care to every patient, every time.

If you have any questions or need to make a payment, please contact our friendly team.



Burpengary



Sandstone Point

dE,

Hamilton



Brighton

A: Shop 10/9-11 Burpengary Rd, Burpengary QLD 4505 P: (07) 3067 2325

ABN 35 757 832 958

A: Shop 9/204-208 Bestmann Rd E, Sandstone Point QLD 4511 P: (07) 5429 5628

ABN 35 757 832 958

A: 14/39 Hercules St, Hamilton QLD 4007 **P:** (07) 3268 2116

ABN 89 390 661 632

A: 54 North Rd, Brighton QLD 4017 **P:** (07) 3869 4555

ABN 75 432 981 202