



Appointment & Cancellation Policy

At Beyond Dental Care, we understand that life can be unpredictable, and there may be times when you need to reschedule or cancel your dental appointment. To help us manage our time effectively and provide care to all patients in need, we've implemented a fair and consistent appointment policy.

48-Hour Notice Requirement

We kindly ask that you give us at least **48 hours' notice** if you need to reschedule or cancel your appointment. This allows us to offer the appointment time to another patient who may be waiting for care.

If you're unable to contact us during business hours, please leave a voicemail or send a message via our website chat.

Missed Appointments & Late Cancellations

If less than 48 hours' notice is given or if you fail to attend your appointment, a **\$100 deposit** will be required to secure any future bookings.

- This deposit will be credited toward your next appointment if attended.
- It will be **forfeited** if the subsequent appointment is missed or rescheduled with less than 48 hours' notice.

Flexibility & Fairness

We understand that genuine emergencies can occur. In such cases, exceptions may be considered at our discretion. Our goal is to maintain a balance between flexibility and the smooth operation of our clinical schedule.

Need Help?

If you have any questions or need to make changes to your appointment, please [select your clinic location](#) to find the appropriate contact information.

Thank you for choosing Beyond Dental Care - we're honoured to support you on your journey to a confident, healthy smile.



Burpengary

A: Shop 10/9-11 Burpengary Rd,
Burpengary QLD 4505
P: (07) 3067 2325
ABN 35 757 832 958



Sandstone Point

A: Shop 9/204-208 Bestmann Rd E,
Sandstone Point QLD 4511
P: (07) 5429 5628
ABN 35 757 832 958



Hamilton

A: 14/39 Hercules St,
Hamilton QLD 4007
P: (07) 3268 2116
ABN 89 390 661 632



Brighton

A: 54 North Rd,
Brighton QLD 4017
P: (07) 3869 4555
ABN 75 432 981 202