



## \$50 Deposit for Online Bookings

To help us reserve dedicated time for every patient and reduce missed appointments, all online bookings require a \$50 booking deposit.

Once your online booking request is received, a member of our team will contact you as soon as possible to securely process the deposit payment over the phone.

Your appointment will be tentatively held for 24 hours. Deposit payment must be completed within this timeframe for the appointment to be confirmed.

The \$50 deposit is fully credited toward your first appointment when you attend. However, if you do not attend your appointment or provide [insufficient notice of cancellation](#), the deposit will be forfeited.

We appreciate your understanding and respect for our team's time, as appointment availability is often limited.

### Why do I need to pay a booking deposit?

Due to high demand for appointments and an increase in missed appointments across the industry, we now require a **\$50 booking deposit** for all new patient appointments and online bookings. This helps us protect appointment availability for patients who are ready to proceed with care.

### Do I lose the money?

No. Your \$50 deposit is fully credited toward your first appointment when you attend.

### When would the deposit be forfeited?

The deposit may be forfeited in the event of a failure to attend or insufficient notice of cancellation.

### How do I pay the deposit?

A member of our team will contact you after booking to securely process payment over the phone.



#### Burpengary

**A:** Shop 10/9-11 Burpengary Rd,  
Burpengary QLD 4505  
**P:** (07) 3067 2325  
ABN 35 757 832 958



#### Sandstone Point

**A:** Shop 9/204-208 Bestmann Rd E,  
Sandstone Point QLD 4511  
**P:** (07) 5429 5628  
ABN 35 757 832 958



#### Hamilton

**A:** 14/39 Hercules St,  
Hamilton QLD 4007  
**P:** (07) 3268 2116  
ABN 89 390 661 632



#### Brighton

**A:** 54 North Rd,  
Brighton QLD 4017  
**P:** (07) 3869 4555  
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